

# HPCO 2019 ANNUAL CONFERENCE

## WORKSHOP STREAMS

### **Quality Caring for Patients, Families & Caregivers (QCPFC)**

Examples:

- Interdisciplinary team-based care
- Leadership development and team approaches a culture of quality and results
- Measuring and closing human resource gaps
- Competencies, skills, and education for health care providers and volunteers
- Empowering volunteers as members of the interdisciplinary care team
- Reflecting the face of the community – success in volunteer diversity and inclusivity
- Reaching and engaging new generations of volunteers
- Advance Care Planning
- Enhancing patient and caregiver engagement
- Education for patients, substitute decision makers, families, and caregivers
- Person-centred care planning
- Compassionate communities

### **Equity & Access to Quality Care (EAQC)**

Examples:

- Innovations in providing palliative care in rural and remote communities
- Hospice palliative care by First Nations, Inuit, Metis, and Urban Indigenous Communities
- Access to care for diverse populations and marginalized people
- Palliative care for incarcerated populations

### **Quality Clinical Practice (QCP)**

Examples:

- Pain and Symptom Management
- Pediatrics
- Enabling early identification of people who would benefit from hospice palliative care
- Enabling palliative care in primary care
- Health Care Consent, Goals of Care, difficult conversations
- Palliative care for people with end-stage dementia, ALS, and other non-Cancer diseases

### **Quality Whole Person Care (QWPC)**

Examples:

- Psychosocial, Spiritual, and Bereavement Care
- Measuring Impact
- Meeting the needs of diverse populations
- Complementary therapies

### **Leadership and System Design for Quality (LSDQ)**

Examples:

- Regional hospice palliative care Hospice development
- Connecting hospice palliative care providers
- Removing regulatory and policy barriers to improving care
- Measuring quality, outcomes, and impact
- Hospice development and partnerships
- Models of care to increase access and enable quality care
- Best practices in fundraising