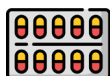


## INTEGRATED PROGRAMS AND SERVICES FOR HOSPICE (ON)



### Pharmacy services and therapy medication management

- Pharmacists specialized in hospice care to support you with resident symptom relief
- Free medication delivery
- Easy medication management system that can handle urgent and fluctuating physician orders



### Technology and equipment

- MEDeReport to monitor and audit the quality of the med management system
- MEDePen and digital order form
- eMAR
- Med carts
- Fax machines
- Medication waste management (e.g., Stericycle) including secure lock boxes to store narcotic and controlled medications



### Online and in-person education and in-services

including training sessions and newsletters to keep staff informed on a variety of current and relevant topics.



### Six levels of care & support

- Clinical consultant pharmacist
- Pharmacy operations team
- Account manager
- Clinical & research teams
- Training and eMAR support
- Service Centre



### IV Therapy Products

Through our subsidiary Ontario Medical Supply, we offer a comprehensive and complementary suite of IV products for pain management.



### Pandemic preparedness

- Updated policies and procedures to comply with government guidelines (e.g., COVID-19 protocols)
- Virtual drug destruction
- Changes in delivery procedures to limit the spread of COVID-19
- Maximizing our efforts to ensure product availability

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