



JUNE 8-10, 2025

HPCO's Annual Conference

Collaboration • Excellence • Innovation

Conference Terms and Conditions

Privacy

Unless you opted out when you registered, sponsors and exhibitors may receive a list of conference attendees for follow-up communication related to products and services.

Visibility of Your Information in the Event App

In the Swapcard event app for HPCO2024, a listing of attendees is visible to other attendees. Only your name and organization will be displayed, and your photo if you choose to upload a picture to the app. Your contact information will not be shared with other attendees unless you accept their chat request. Accepting a chat request only shares your information with the person making the request, not all attendees.

Photography & Video Production

Photographers and videographers may be onsite throughout the conference and your image may be recorded in a photo or video. As a condition of entry, you accept and give permission for your image to be used by HPCO in various media to promote the annual conference and other HPCO initiatives.

Dress Code & Fragrance Sensitivities

Business casual attire is the recommended dress code throughout the conference's education sessions. Since room temperatures may vary, layering is suggested to accommodate for fluctuations. HPCO is dedicated to hosting a healthy, comfortable and productive conference environment for attendees and participants. Due to possible scent sensitivity, please respect scent sensitivities when using chemical-based scented products such as perfumes, colognes, hairspray, scented hand lotion, aftershave and similar products.

General Courtesy

Please respect the following guidelines to create a pleasant educational environment for participants:

- Sessions begin on time and the door may be closed when presenters begin;
- Please silence your cell phone, tablet, and other electronic devices during presentations;
- Name badges must be worn at all times to access educational sessions and meal service.

Disclaimer

The opinions expressed in presentations are that of the speaker or author and not Hospice Palliative Care Ontario. HPCO accepts no responsibility for the opinions expressed, advice or information contained in this program, given or otherwise provided at the conference. Conference attendees should rely on their own inquiries for verification. HPCO intends by this statement to exclude liability for any opinions expressed, advice or information presented.

The conference program is correct at the time of publication. However, Hospice Palliative Care Ontario (HPCO) reserves the right to change dates, times and the program speakers without notice due to circumstances beyond its control. While every effort is made to ensure the accuracy of the information contained in the onsite program or provided at the conference, HPCO, its officers, board of directors, employees, volunteers or conference advisory committee members assume no responsibility for its content, use or interpretation.

Hospice Palliative Care Ontario (HPCO) staff and conference management do not warrant or guarantee the quality or reliability of any information, products or services offered by Exhibitors, Sponsors, Complementary Therapists, or Speakers.

In particular, HPCO does not warrant or guarantee the truth or accuracy of any representations expressed, implied, or made by Exhibitors, nor the merchantability or reliability of any products or services offered by Exhibitors. Accordingly, under no circumstances shall HPCO or its corporate affiliates and their directors, officers, employees, agents or representatives be liable for any damages, including indirect, incidental or consequential, arising in any way from information, products or services offered or provided by Exhibitors.

Refund Policy

HPCO incurs costs for hotel services, food and beverage, and conference administration. Refunds of conference registration fees will be given for cancellation requests received in writing on or before May 1, 2025, and subject to a 25% cancellation fee. Refunds between May 2 and May 15 are subject to a 50% cancellation fee. **No refunds will be granted after May 15, 2025. No-shows will not be refunded under any circumstances.**