



Collaboration • Excellence • Innovation

2026 policy statement

Refund Policy: Refunds will be given for cancellation requests received in writing on or before May 8, 2026, and subject to a 25% cancellation fee. Refunds between May 9 and May 15 are subject to a 50% cancellation fee. No refunds will be granted after May 15, 2026. HPCO incurs costs for hotel services, food and beverage, and conference administration even if you don't attend the conference, therefore no-shows will not be refunded under any circumstances.

Event Attendee Terms and Conditions

These Terms and Conditions apply to all individuals ("Attendees") registering for or attending **HPCO2026** organized or facilitated through our platform. By registering for the Event, you agree to be bound by these Terms.

Refund Policy

All cancellation requests must be submitted in writing. Cancellations received on or before **May 8, 2026**, will be refunded minus a **25% cancellation fee**. Cancellations received between **May 9 and May 15, 2026**, will be refunded minus a **50% cancellation fee**. **No refunds will be issued for cancellations received after May 15, 2026.**

Kosher Meal Requests

Kosher meals are specially ordered in advance. If an attendee requests a kosher meal and does not attend the conference, the attendee agrees to be financially responsible for the full cost of the kosher meal, regardless of cancellation or refund status.

Photography and Videography

By attending the **HPCO2026**, you consent to be photographed, filmed, and/or otherwise recorded. These materials may be used by the organizing association for promotional, marketing, and archival purposes, including but not limited to use on websites, social media, and print publications.

Liability for Illness or Injury

The organizing association and its partners are not liable for any illness, injury, or other health-related issues that may occur during or as a result of attending the Event. Attendance is at your own risk, and you're encouraged to carry appropriate health insurance.

Code of Conduct

All Attendees are expected to behave in a professional, respectful manner throughout the Event. Harassment, discrimination, and disruptive behavior will not be tolerated. Violations may result in removal from the Event without a refund and exclusion from future events.

Assumption of Risk (Travel & Accommodations)

Attendees are responsible for their own travel and accommodation arrangements. The organizing association assumes no responsibility for travel delays, disruptions, cancellations, or any associated costs.

Intellectual Property



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Unless explicitly stated otherwise, all Event content (presentations, recordings, materials) is the intellectual property of the organizing association or respective speakers. Attendees may not record, reproduce, or distribute Event content without prior written consent from the rights holder.

Supplier Terms and Conditions

Some aspects of the Event may be provided by third-party suppliers (e.g., hotels, transport providers, platforms). Attendees must comply with all relevant terms and conditions of such suppliers. The organizing association is not liable for any issues arising from interactions with third-party providers.

Amendments

The organizing association reserves the right to amend these Terms at any time. Any changes will be communicated via the Event website or registration platform.

For questions or concerns regarding these Terms, please contact us at registration@hpco.ca